

Checklist – Registered providers

The checklist below will help registered providers understand what is involved, and the steps to begin using the my NDIS provider portal.

Information

- I have read the <u>registered provider information pack</u>.
- I have read the guick reference guide (QRG) for NDIS providers.
- I have read the information for providers on the NDIS website.
- I have read the information for participants on the NDIS website.
- I have read about the new my NDIS provider portal.
- I have completed the my NDIS provider portal tutorials on the <u>provider</u> learning environment.
- I have read the <u>PACE technical documentation for providers</u>.
- I have read the my NDIS provider portal step-by-step guide.
- I have read about the upcoming improvements to our new computer system.
- I have read the frequently asked questions on our new computer system.

Processes

- I understand the process for participant consent to share information with me in the my NDIS provider portal.
- I understand what different providers can see in the my NDIS provider portal.
- I understand how to submit claims for payments.
- I understand my role in supporting participants to manage their budgets.
- I understand how support items correspond to <u>new support categories</u>.

- I understand <u>service bookings</u> are not a feature of participant plans developed in the new NDIS computer system.
- I understand how to claim for funds as a provider that is not recorded as a my provider by the participant.
- I understand <u>how participants can record, change, or remove their my providers.</u>

If you need further support, please email provider.support@ndis.gov.au or call us on 1800 800 110.

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